

# DE BEST QUARTERLY TEAM MEETING

July 2022



# Agenda

- Welcome
- Team Development
- DE BEST FY21/22 Accomplishments
- Training Minute
- Reminders
- IMPORTANT ANNOUNCEMENT! 😊

THE  
BEST

# DE BEST TEAM DEVELOPMENT

- NEW VOLUNTEERS:

FY21/FY22

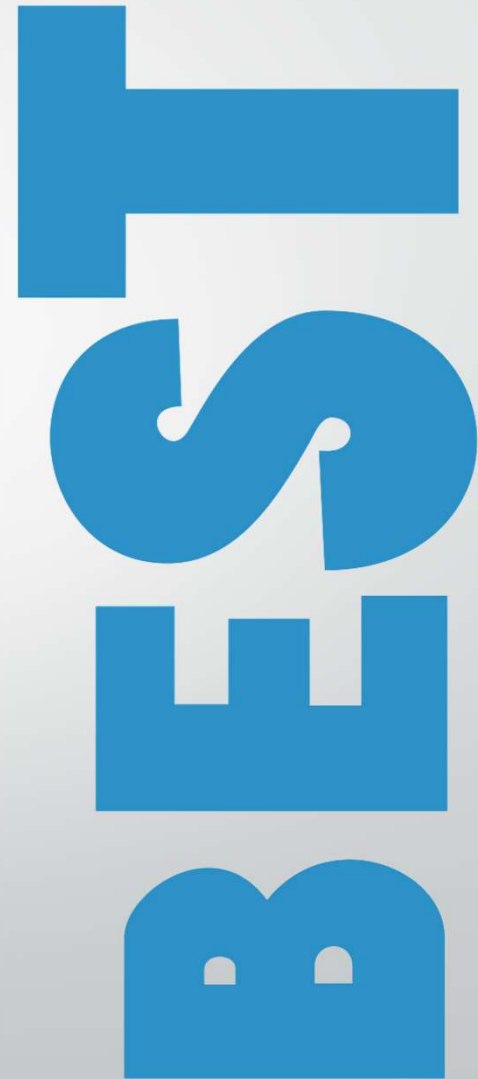
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- TOTAL DE BEST VOLUNTEERS

Began with 479, purged 172.

6.12% Growth!!!

327



# DE BEST TEAM DEVELOPMENTS in FY21/22

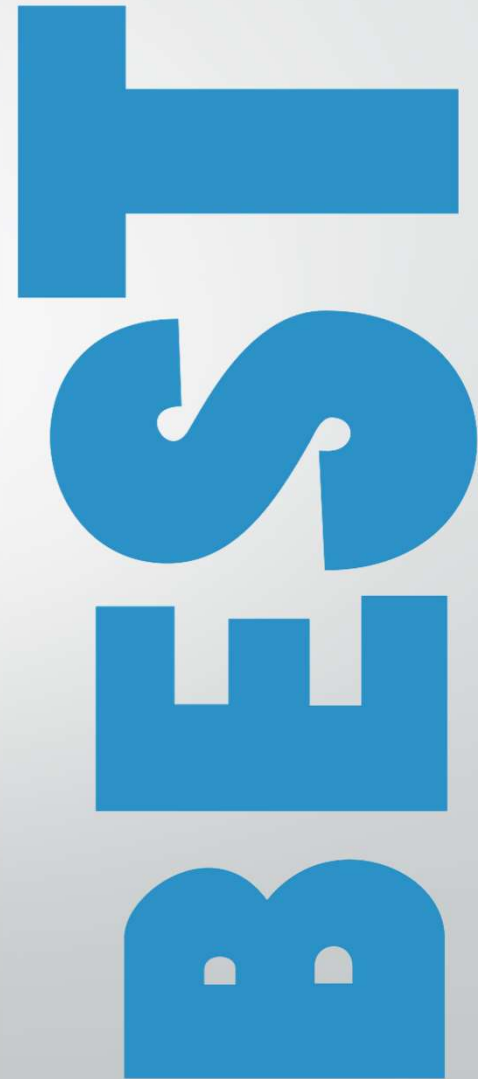
## Programs

- BEST PAWS First
- DE BEST Committee
- Ida Response/Survivor Group SPR
- Naloxone Education and Distribution

## Required Trainings

- Psychological First Aid
- Crisis Counseling Program (CCP) Training
- FEMA ICS-100 / NIMS-700

IMPORTANT: PLEASE SEND CERTIFICATE AND/OR COMPLETION CONFIRMATION TO  
[cpeart@udel.edu](mailto:cpeart@udel.edu) so that your profile may be updated.



# DE BEST PAWS First Program

- SHIFTS:
- HOURS:

4  
6

H  
S  
E  
B

# DE BEST Food Bank Partnership

- SHIFTS:
- HOURS:

**72**  
**222.75**

**H  
S  
E  
B**



Some of our Volunteer's Post-Ida Roles:  
Assessment team walks,  
Accompanied VOAD during Clean-outs,  
Conducted a Virtual Group:  
Skills for Psychological Recovery

# DE BEST Ida Flooding Response

- SHIFTS:
- HOURS:

**23**  
**101.5**

**H  
S  
E  
B**

# DE BEST Wilmington Displaced Families Support Center

- SHIFTS:
- HOURS:

3  
15

DE  
BEST

DE BEST  
HOPELINE DISTRIBUTIONS  
FY21/22



16,260

DE  
BEST

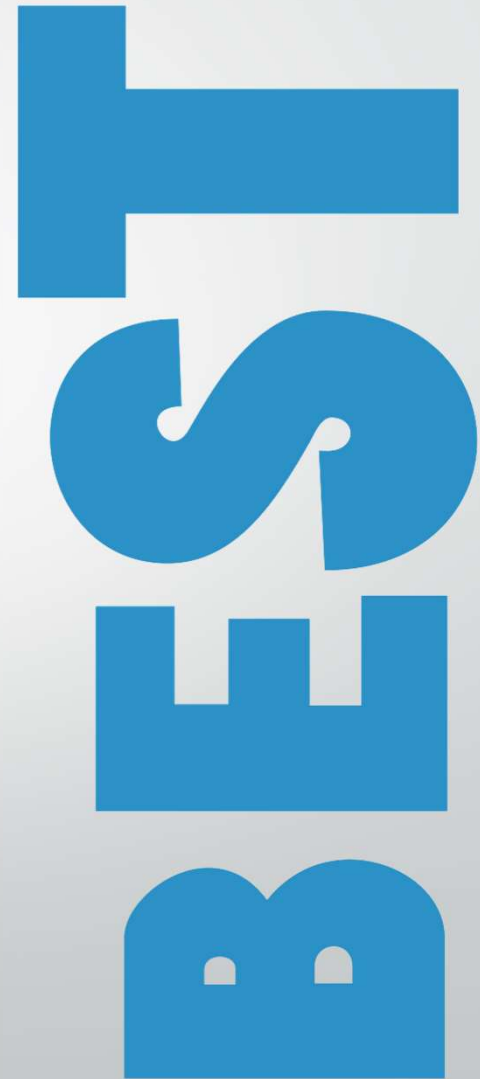
# OTHER DE BEST VOLUNTEER CONTRIBUTIONS

Volunteer Meetings

Appreciation Events

Virtual Trainings

Communications Portal





# TRAINING MINUTE

ADELE ABRAMS

PRESENTING: PSYCHOLOGICAL FIRST AID & WORKPLACE MENTAL HEALTH



# DE BEST Volunteer Role

- Engage
- Support
- Listen
- Identify Needs
- Educate
- Empower

# THE BEST VOLUNTEER RESPONSIBILITIES

- SERVDE
  - Background Check
- VOLUNTEER COMM PORTAL ACCOUNT
  - Waiver (Registration)
  - Code of Conduct (Registration)
  - Trainings, Meetings, Activities, Deploys
    - Clock In/Clock Out
  - Respond to Communications
    - Call Downs
    - Other Email Requests
  - Blog
- SELF-CARE
  - Pre-Deployment Prep
  - Post-Deployment Debrief



# DE BEST TEAM DEVELOPMENT: Required

- ▶ ***DE BEST Volunteers Communications Portal***  
<https://debest.galaxydigital.com/user/dashboard/>
- ▶ ***RespondDE/DMRC Trainings***  
[FEMA and DE TRAIN]
- ▶ ***Psychological First Aid (PFA): online***  
Psychological First Aid Training (self-led video series)  
<https://sites.udel.edu/delawaremrc/pfa-recommendations/>
- ▶ ***CRISIS COUNSELING PROGRAM (CCP): online or virtual***  
Core Content Training and/or "JUST IN TIME" Training  
<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>
- ▶ Hourly Participation Requirements: 5 HOURS ANNUALLY

CHECK PORTAL FOR  
UPCOMING MEETINGS and EVENTS, such as  
NEWS ON:

- DE BEST Committee Meeting –
  - RESCHEDULED
- DE BEST Committee Board Representative
  - TO BE ANNOUNCED
- DE BEST Advisory Board Representative
  - TO BE ANNOUNCED
- Appreciation Event – Coming Soon 😊

A tropical-themed background featuring palm trees and pink flowers. The text is centered on a white rectangular area.

# *SAVE THE DATE*

LUAU AT SILVER LAKE  
DE BEST ANNUAL POTLUCK  
SEPTEMBER 18

# DELAWARE HOPE LINE

Life gets messy sometimes. **Let us help, 24/7.**  
Always confidential. Never judgmental.

**1 (833) 9-HOPEDE**  
(833) 946-7333



**CONNECT WITH US ON SOCIAL MEDIA**

**Facebook.com/DelawareBEST**

**YOU'RE  
SIMPLY  
THE BEST!**



***Thank you for all you do!!***

# Questions???

**DelawareMRC.org**

**DelawareBEST.org**

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**DO YOUR  
BEST**